



Accessibility Feedback Form

With reference to the Windsor Mold Group Accessibility for Persons with Disabilities Policies

Dear Valued Customer, Supplier, Employee, Volunteer or Visitor:

Your comments and other feedback are important to us as we work hard to meet everyone's needs. This Feedback Form is vital to help us continue to improve our high quality of service and accessibility we commit to providing on an organizational basis, whether it involves a physical facility, electronic service or some other interaction we are responsible for. Please take a moment to complete this short questionnaire, and return it by email (kspeers@windsormoldgroup.com), fax (519-972-3788) or mail to: Mrs. Karen Speers, Divisional HR Manager, Windsor Mold Group, 4035 Malden Road, Windsor, Ontario N9C 2G4.

Please tell us the time and date of your visit, whom you met with, and the purpose of your visit.

1. Did we respond to your customer service needs during your visit? Yes___No___

Comments: _____

2. Was our customer service provided to you in an accessible manner?

Yes___, Somewhat___, No___

Comments: _____

3. Did you have any problems accessing our goods and services?

Yes___, Somewhat___, No___

Comments: _____

4. Please add any additional comments you may have:

Your Preferred Contact Information (optional) [Name, address, email, phone, fax]

Thank You

A file copy will be kept on file with Human Resources